

FILING A CLAIM FOR
PERSONAL PROPERTY DAMAGE CAUSED BY POWER OUTAGE AT
FORT BELVOIR

1. If you suffered loss or damage to your personal property due to the extended power outage on July 1, 2012 you can file a claim if:

A. The property was located on base or in your Government assigned quarters when it was damaged. Government assigned quarters is defined as housing provided in kind by the Government or PPV (public private venture) housing located within the perimeter of the installation.

B. You are a proper claimant under the Personnel Claims Act. A proper claimant is an active duty member, a reservist on active duty, or a civilian employee of the Department of the Army, Navy, Air Force, Marines, and Coast Guard. Your claim should be filed with your respective service.

2. General Instructions:

A. If you have private insurance covering your loss, you must make a demand against your private insurance carrier and include a copy of the insurance settlement and submit it with your claim package. Residents of the Villages at Fort Belvoir are provided with renter's insurance through Alliant Insurance. Instructions for submission of a claim with Alliant are posted on the Villages of the Fort Belvoir Facebook page.

B. If the damages total an amount less than your deductible, you simply need to attach a current copy of your declaration page showing the deductible. You can request an emergency advance in the amount of your insurance policy deductible. You must provide a copy of the claim you filed with your private insurance carrier.

3. Military Claims Office Information:

A. Army: Claims packets for filing your claim with the Army can be found on-line at <http://www.belvoir.army.mil/sja/newsite/claimsInstructionPackets.asp>. Click on Instructions for On Post Quarters Loss and Damage. You may also obtain instruction packets from the Fort Belvoir Office of the Staff Judge Advocate Claims Office. The telephone number for the claims office is (703) 805-4395/2315. The fax number is (703) 805-3263.

B. Navy: Claims packets for filing your claim with the Navy can be found on-line at <http://www.jag.navy.mil>. Click on “claims” under “For Sailors and families” then select “packets and forms” on the right side of the screen. You may also obtain packages from the Office of the OJAG Personnel Claims Unit Norfolk (PCUN). The phone number is toll free (888) 897-8217, commercial (757) 440-6315. The toll free help line is manned from 0700-1900, Eastern Time. The fax numbers are (757) 440-6316 and 444-3337. The email address is norfolkclaims@navy.mil.

C. Air Force: Claims instructions for filing your claim with the Air Force can be found on-line at <https://claims.jag.af.mil>. The phone numbers for the Air Force Claims Center are toll free (877) 754-1212, commercial (937) 656-8044, DSN 986-8044. The fax numbers are commercial (937) 656-8307, DSN 986-8307. The email address is AFCSC.JA@wpafb.af.mil.

D. Marines: The web site for the Marine Corps Claims Office is https://www.manpower.usmc.mil/portal/page/portal/M_RA_HOME/MF/C_PERS_ONNEL/Property. The phone number for the Marine Corps Claims Office is commercial (703) 784-9533, DSN 278-9533. The fax number is (703) 784-9827. The email address is hqmc.claims@usmc.mil.

E. Coast Guard: Claims instructions and contact information for filing your claim with the Coast Guard can be found on-line at http://uscg.mil/lsc/branch_claims_and_litigation.asp. The point of contact for Coast Guard personnel with claims for food spoilage is Chief Warrant Officer Scott Petty. His phone number (757) 628-4190; email address is Scott.E.Petty@uscg.mil.