

INFORMATION PAPER

SUBJECT: Organizational Clothing and Individual Equipment (OCIE) Lost or Damaged During Permanent Change of Station (PCS) Moves

1. **Purpose.** To provide guidance to Soldiers and commanders on reporting and accounting for loss or damage of OCIE property during PCS moves.

2. **Facts.**

a. In 2008 the Army began requiring Soldiers to retain OCIE during their PCS moves. Accordingly, Soldiers are authorized to ship their OCIE in their household goods. Around the same time, the military services implemented full replacement value (FRV) and the Defense Personal Property Program (DP3), which require Soldiers to file notices of loss and claims directly with the transportation service provider (TSP).

b. OCIE is accountable property. The Soldier to whom the OCIE is issued is the only one in a position to know when his or her OCIE is damaged or missing. The Soldier should report notice of loss or damage (NOLD) to the TSP within 75 days and file a claim with the TSP within 9 months of delivery. If the TSP denies the claim for missing OCIE, the Soldier should transfer the claim to the military claims office (MCO). The MCO will not pay the Soldier for the missing OCIE, but U.S. Army Claims Service will assert a claim for it against the TSP.

c. The unit will conduct a Financial Liability Investigation of Property Loss (FLIPL) to determine how the loss occurred and whether the loss was due to the Soldier's negligence. If the Soldier has been paid by the TSP for the lost OCIE, he or she is required to turn that money over to the U.S. Government. If the TSP denies the claim of the Soldier and the Army, the Soldier should be absolved of liability because he or she has done everything necessary to assist the Army in obtaining payment for the lost or damaged OCIE.

3. **Conclusion.** It is vitally important that Soldiers timely report and file their claims for missing and damaged OCIE to hold TSPs accountable. Soldiers should not be held financially liable for losses beyond their control. If the TSP does not settle the claim for damaged or missing OCIE, the Soldier should transfer the claim to the MCO. The Fort Belvoir Claims Office is available to assist Soldiers in protecting their rights and the interests of the United States Government.

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