

As of: 3 April 2014

Did you know?

...effective May 1, 2014, there are changes/updates to weight limitations regarding the reduced allowance of Professional Books, Papers, and Equipment (PBP&E).

What does this mean to you?

Per MAP 006-13(R)/CAP 005-13(R) – Professional Books, Papers, and Equipment (PBP&E) or commonly called “PROGEAR,” dated 3 Feb 2014, redefines PBP&E and limits the amount of PBP&E to a maximum net weight of 2,000 lbs w/no authority to waive the limitation. This maximum net weight applies to all military service members (and DoD Civilians) regardless of rank. This change is effective for all PCS orders issued on or after 1 May 2014.

Please contact your nearest Personal Property Processing Office (PPPO) for assistance and guidance:

<https://www.belvoir.army.mil/jppsoma/files/PPPO3.pdf>

Did you know?

...the acronym terms for: PPPO, (J)PPSO, DMO, TMO, ITO?

What does this mean to you?

A transportation office can be described as a Personal Property Processing Office (PPPO), which performs the initial processing or ‘front office’ function, such as counseling members for the (Joint) Personal Property Shipping Office (PPSO), who performs the ‘back office’ functions, such as the booking of shipments and arranging storage of goods. Distribution Management Office (DMO), Traffic Management Office (TMO), and ITO (Installation Transportation Office) are also terms used to describe a transportation office, depending on service and/or base location.

Did you know?

...the Transportation Service Provider (TSP) may be granted authorization to work at your residence until 2100 hrs?

What does this mean to you?

The TSP’s hours are 0800 to 1700; however, during the summer season and depending on certain situations, they may work until 2100 hours with approval of the member or transportation office. Please contact your nearest Personal Property Processing Office (PPPO) Quality Control/Assurance Section for assistance and visit our website:

www.belvoir.army.mil/jppsoma

Did you know?

...the delivery of your personal property shipment to your residence includes a one-time placement of your items into the room you designate?

What does this mean to you?

The member must ensure that all required services by the TSP are accomplished prior to signing any delivery documentation and release of the crew. They are required to unpack everything you want unpacked; check each carton or item off the inventory list. If you waive unpacking, they are not required to return later to unpack, pick up, or remove packing materials, cartons, boxes, or debris. They are required to place each piece only one-time. Please contact your nearest Personal Property Processing Office (PPPO) Quality Control/Assurance Section for assistance and visit our website: www.belvoir.army.mil/jppsoma

Did you know?

...there is a difference between SIT (Storage In-Transit) and NTS (Non-Temporary-Storage)?

What does this mean to you?

SIT - is temporary storage that can be used at either origin or destination NTE 90 days unless additional authorization is granted. NTS - is storage used when PCS'ing to an OCONUS station, retiring/separating, deploying, TDY/TSC extended assignments, attendance of training/school, or residing in base-housing. Please contact your Personal Property Processing Office (PPPO) or Director of Logistics (DOL)/Housing Office for additional information and visit our website: www.belvoir.army.mil/jppsoma

Did you know?

...when shipping high-value items, ensure the packer annotates the make, model, and serial number of those items.

What does this mean to you?

The importance of having the make, model, and serial number annotated is crucial in the file-claiming process, please visit website: www.move.mil ('Claims' link) or www.belvoir.army.mil/jppsoma

Did You Know?

...you can designate an alternate receiving agent (RA, must be over 18 yrs old) on the application (DD Form 1299) at time of counseling and/or obtain a power of attorney (POA) to designate a person(s) to be present in your absence during a scheduled pack/pick-up or delivery.

What does this mean to you?

If you, the member is not present and an alternate RA/POA has not been designated, the TSP could refuse pickup and/or delivery of your goods, which could incur excess costs to you. Signature of document(s) from the member (or designated RA/POA) is required. Please contact your nearest Personal Property Processing Office (PPPO) for assistance and guidance: www.belvoir.army.mil/jppsoma

Did You Know?

...you may initiate a request to ship/store your personal property once you receive your official orders/authorization.

What does this mean to you?

You may contact your nearest Personal Property Processing Office (PPPO) once orders are in-hand. Please remember that the "summer peak season" is the busiest time of the year when many members of all the services are moving. All requesting dates are not guaranteed; so it is recommended to be flexible on pack/pick-up dates. Avoid scheduling lease termination or house sale closings on the same date your goods are scheduled to be packed, picked up, or delivered; leave ample time in your schedule for the unforeseen. Also, if you are planning for multiple shipment requests (i.e. baggage, household goods, non-temporary storage), do not request these for the same day. Depending on size of your goods, pack/pick-up dates may vary from one-day to five-days. Please contact your local Personal Property Processing Office (PPPO) for additional information or visit our website: www.belvoir.army.mil/jppsoma

Did You Know?

...if you have a firearm, it must be listed on the inventory list to include the make, model, model year, serial number, firearm code, country of manufacturer, and caliber/gauge information.

What does this mean to you?

Not providing this pertinent information can cause a delay in the movement of your goods. Please contact your nearest Personal Property Processing Office (PPPO) Quality Control/Assurance Section for guidance or visit our website: www.belvoir.army.mil/jppsoma or www.move.mil ('Firearms')

Did You Know?

...when you are moving under PCS orders to an overseas area, Household Goods (HHG) weight restrictions might be applicable?

What does this mean to you?

If the location you are moving to is an administratively weight restricted area, you have the option of storing the remainder of your HHG in long term storage called Non-Temporary Storage (NTS), or you may ship your HHG to a designated location within the Continental US (CONUS) for the duration of your overseas tour. Please contact or your nearest Personal Property Processing Office (PPPO) for assistance or visit our website:

www.belvoir.army.mil/jppsoma

Did you know?

...if you are entitled to ship household goods on your official orders, you are entitled Professional Books, Papers, and Equipment (PBP&E) or commonly called "PRO-GEAR", which is not chargeable to your weight allowance.

What does this mean to you?

Pro-Gear must be declared at origin and documented IAW Service transportation policy and procedures. PBP&E are articles of household goods in a member's possession needed for the performance of official duties at the next or later destination. Includes, but is not restricted to, the following items: 1. Reference material; 2. Instruments, tools, and equipment peculiar to technicians, mechanics, and member of the professions; 3. Specialized clothing such as diving suits, astronauts' suits, flying suits and helmets, band uniforms, chaplains' vestments, and other specialized apparel not considered to be normal or usual uniform or clothing; 4. Communication equipment used by members in association with the MARS; 5. Individually owned or specially issued field clothing and equipment; 6. An official award given to a member by a Service for service performed. Please visit our website:

www.belvoir.army.mil/jppsoma or www.move.mil (glossary)

Did you know?

...after your shipment is picked up from the origin (CONUS/OCONUS), it is your responsibility to contact the Transportation Service Provider (TSP) regarding the status of your shipment?

What this means to you?

You can track status of your shipment via DPS (www.move.mil, Username and Password required) and maintain communication with your TSP Move Manager.

Did you know?

...you can make your comments via The Customer Satisfaction Survey (CSS) you receive after completing your move.

What this means to you?

You will have the opportunity to rate the service you received from the origin Personal Property Office (PPPO), the Transportation Service Provider (TSP--your mover) and the destination Personal Property Office. For more information on the CSS and other valuable moving information visit: www.move.mil or www.sddc.army.mil