



REPLY TO
ATTENTION OF

DEPARTMENT OF THE ARMY
U.S. ARMY INSTALLATION MANAGEMENT COMMAND
US ARMY GARRISON, FORT BELVOIR
DIRECTORATE OF PUBLIC WORKS
9430 JACKSON LOOP, SUITE 100
FORT BELVOIR, VIRGINIA 22060-5116



Dear Customer:

Welcome to the First Sergeant's Barracks Program (FSBP) Facility Leaders Action Guide (FLAG). This guide is to give you an understanding of how we will accomplish work orders and service orders for our most important customer- YOU THE SOLDIER!

We are committed to treating you with dignity and respect while enhancing your quality of life in your new home. We will work together as a team to ensure you, our customer, are completely satisfied.

We are excited about the opportunity to serve and eager for you to meet our team of professionals.

Bill Sanders
Director

“LEADERS IN EXCELLENCE”